UYO

China travel guide

Set up your connection and the apps you'll use to pay, get around and order food. App labels can vary by language, version and region.

Install and activate your eSIM

1. **iPhone eSIM setup**
   Connect to Wi-Fi. In Settings → Cellular or Mobile Data → Add eSIM, scan the QR code from your UYO order on another screen. On iOS 17.4 or later, you can also touch and hold the QR code in a supported browser or mail app and choose Add eSIM.
2. **Android eSIM setup**
   On Pixel, open Settings → Network & internet → SIMs → Add SIM → Set up an eSIM. On Samsung, open Settings → Connections → SIM manager → Add eSIM → Scan QR code. Scan the code and follow the prompts.
3. **Travel data settings**
   Check your plan's activation rules before installing. When ready to use the eSIM, select it for mobile data and turn on roaming for that line if instructed. Turn off data switching to avoid using your home line for data. Keep the installed eSIM while troubleshooting.

Official guides in English · Apple iPhone · Google Pixel · Samsung Galaxy

Set up Alipay

1. **Alipay phone sign-up**
   Install Alipay from your app store. Select your country code, enter your phone number and confirm the SMS code.
2. **Identity verification**
   If asked to verify your identity, follow the prompts in the app with your passport and use the same name on your account and document.
3. **Add a bank card**
   Open Me → Bank Cards to add an eligible Visa or Mastercard. Complete any checks from your card issuer. At a shop, use Scan or show your payment code and review the amount and any fee.

Official guides in English · Alipay

Set up WeChat Pay

1. **WeChat account registration**
   Install WeChat and sign up with your phone number. Complete the security prompts shown in the app.
2. **WeChat Pay wallet**
   Open Me → Services → Wallet where available. Follow any identity verification prompts with your passport.
3. **Add a payment card**
   In Wallet, open Bank Cards and add an eligible Visa or Mastercard. Complete your issuer's checks. Use Scan or the payment code at participating merchants and check the amount before paying.

Official guides in English · WeChat Pay

Book a ride with DiDi

1. **DiDi ride screen**
   Search for DiDi in Alipay or open the DiDi Greater China app. Enter your destination and allow location access if you want it to find your pickup point.
2. **Review pickup and fare**
   Check the pickup pin and any marked pickup zone, especially at stations and airports. Select a ride type, check the estimated fare and payment method, then request the ride.
3. **Match your driver and car**
   Compare the plate and vehicle shown in the app before getting in. Use in-app messaging if you need help finding the driver.

Official guides in English · DiDi

Navigate with Amap (Gaode)

1. **Search a destination on Amap**
   Install Amap (高德地图), choose your language in Settings if offered, and search by place name or Chinese address. Check which branch or entrance you selected.
2. **Compare public transit routes**
   Tap Directions and select public transit. Compare the walking distance, transfers and estimated arrival times.
3. **Follow route details**
   Check the station entrance, line direction and exit in the route details. Allow location access if you want live guidance.

Official guides in English · Amap

Order food with Meituan

1. **Meituan food delivery home**
   Open the Meituan app or look for it in Alipay if available in your region. Sign in with an SMS-capable number if prompted and choose Food delivery (外卖).
2. **Set the delivery address**
   Enter the hotel or building name in Chinese, select the correct map result and add a contact number and room or lobby instructions. Check with your hotel where couriers can meet you.
3. **Review checkout and delivery**
   Check your items, address, fees and arrival estimate. Choose an offered payment method, then track the courier and watch for calls or in-app messages.

Official guides in English · Meituan

Buy train tickets with 12306

1. **12306 passport registration**
   Use the English 12306 website or the official app. Register with email and enter your full name and passport details as printed. Follow the identity verification prompts if shown.
2. **Search and buy a ticket**
   Enter your origin, destination and date. Confirm the full station names, train, seat class and passenger details, then pay using an available method.
3. **Find your ticket and board**
   Open your booking and check the train number, station and departure time. Bring the original passport used for booking. Use the staffed lane if the gate cannot read your document.

Official guides in English · 12306 FAQ